# HART RESEARCH ASSOCIATES / PUBLIC OPINION STRATEGIES December 2019

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#### **FINAL**

Study #12622d CNBC AAES 4th Quarter Survey December 2019 Study #12622d--page 1 CNBC AAES 4th Quarter Survey

Interviews: 800 adults

Dates: December 10-13, 2019

48 Male 52 Female [109]

Please note: all results are shown as percentages unless otherwise stated.

# The margin of error for 800 interviews is ±3.5%

1a. For statistical purposes only, would you please tell me how old you are? (IF "REFUSED," ASK:) Well, would you tell me which age group you belong to?

| 18-24            | 8  | [145-145] |
|------------------|----|-----------|
| 25-29            | 11 |           |
| 30-34            | 10 |           |
| 35-39            | 7  |           |
| 40-44            | 8  |           |
| 45-49            | 9  |           |
| 50-54            | 9  |           |
| 55-59            | 8  |           |
| 60-64            | 10 |           |
| 65-69            | 5  |           |
| 70-74            | 8  |           |
| 75 and over      | 6  |           |
| Refused/not sure | 1  |           |

1b. And to ensure that we have a representative sample, would you please tell me whether you are of Hispanic, Latino, or Spanish origin? (IF RESPONDENT SAYS "NO, NOT HISPANIC" OR "NOT SURE/REFUSED," ASK:) And again, for statistical purposes only, what is your race--white, black or African American, Asian, or something else?

| White                          | 69 | [148] |
|--------------------------------|----|-------|
| Black/African American         | 12 |       |
| Hispanic/Latino/Spanish origin | 13 |       |
| Asian                          | 2  |       |
| Other                          | 3  |       |
| Not sure/refused               | 1  |       |

1c. Generally speaking, do you think of yourself as a Democrat, a Republican, or an independent? (IF RESPONDENT SAYS "DEMOCRAT" OR "REPUBLICAN," ASK:) Would you call yourself a strong (Democrat/Republican) or not a very strong (Democrat/Republican)? (IF RESPONDENT SAYS "INDEPENDENT," ASK:) Do you think of yourself as closer to the Republican Party, closer to the Democratic Party, or do you think of yourself as strictly independent?

| Strong Democrat  Not very strong Democrat  Independent/closer to Democratic Party  Strictly independent  Independent/closer to Republican Party  Not very strong Republican | 22<br>9<br>8<br>20<br>7<br>7 | [155] |
|---|------------------------------|-------|
| Strong Republican   | 18                           |       |
| Not sure  | 9                            | _     |
| Total Democrat  | 39                           |       |
| Total Republican  | 32                           |       |

2ab. Are you currently employed? (IF RESPONDENT SAYS "NO," ASK:) Are you a student, a homemaker, retired, or unemployed and looking for work? (IF RESPONDENT SAYS "YES, EMPLOYED," ASK:) What type of work do you do?

| Currently Employed           | 58 |       |
|------------------------------|----|-------|
| Professional/manager         | 25 | [156] |
| White-collar worker          | 16 |       |
| Blue-collar worker           | 17 |       |
| Farmer/rancher               | -  |       |
| Not Currently Employed       | 41 |       |
| Student                      | 3  |       |
| Homemaker                    | 4  |       |
| Retired                      | 27 |       |
| Unemployed, looking for work | 4  |       |
| Volunteer (VOL)              | -  |       |
| Disabled (VOL)               | 3  |       |
| Not sure/refused             | 1  |       |

3. In general, do you approve or disapprove of the job Donald Trump is doing as president?

|            | <u>12/19</u> | 9/19        | <u>5/19</u>  | <u>3/19</u> | <u>12/18</u> | <u>10/18</u> + |       |
|------------|--------------|-------------|--------------|-------------|--------------|----------------|-------|
| Approve    | 40           | 37          | 40           | 40          | 41           | 41             | [168] |
| Disapprove | 49           | 53          | 50           | 49          | 47           | 49             |       |
| Not sure   | 11           | 10          | 10           | 11          | 12           | 10             |       |
|            |              |             |              |             |              |                |       |
|            | <u>6/18</u>  | <u>3/18</u> | <u>12/17</u> | 9/17        | <u>6/17</u>  | <u>4/17</u>    |       |
|            | 41           | 39          | 42           | 38          | 37           | 39             |       |
|            | 47           | 50          | 49           | 52          | 51           | 48             |       |
|            | 12           | 11          | 9            | 10          | 12           | 13             |       |

<sup>+</sup> Results are among registered voters.

4. Do you generally approve or disapprove of the job Donald Trump is doing handling the economy?

| Approve Disapprove Not sure | 12/19<br>49<br>40<br>11 | 9/19<br>42<br>50<br>8  | 5/19<br>48<br>43<br>9   | 3/19<br>47<br>43<br>10 | 12/18<br>48<br>42<br>10 | 10/18+<br>51<br>38<br>11 | [169] |
|-----------------------------|-------------------------|------------------------|-------------------------|------------------------|-------------------------|--------------------------|-------|
|                             | 6/18<br>51<br>36<br>13  | 3/18<br>45<br>42<br>13 | 12/17<br>47<br>43<br>10 | 9/17<br>43<br>41<br>16 | 6/17<br>41<br>44<br>15  | 4/17<br>44<br>41<br>15   |       |

<sup>+</sup> Results are among registered voters.

5a. How would you rate the current state of the economy? Would you say it is excellent, good, only fair, or poor?

| Excellent | 12/19<br>18<br>35<br>30<br>14<br>3         | 9/19<br>14<br>34<br>34<br>15<br>3        | 5/19<br>15<br>35<br>31<br>17<br>2 | 3/19<br>13<br>37<br>31<br>16<br>3 | 12/18<br>13<br>37<br>33<br>14<br>3 | 10/18+<br>15<br>43<br>30<br>10<br>2 | 6/18<br>13<br>41<br>32<br>11<br>3 | 3/18<br>9<br>41<br>33<br>14<br>3         | 12/17<br>9<br>42<br>33<br>14<br>2 | 9/17<br>4<br>39<br>40<br>14<br>3              | [170 |
|-----------|--|--|-----------------------------------|-----------------------------------|------------------------------------|-------------------------------------|-----------------------------------|--|-----------------------------------|---|------|
|           |  | 6/17<br>3<br>35<br>43<br>16<br>3         | 4/17<br>2<br>36<br>43<br>17<br>2  | 12/16<br>3<br>31<br>41<br>23<br>2 | 10/16+<br>2<br>23<br>44<br>30<br>1 | 6/16+<br>2<br>24<br>43<br>30<br>1   | 3/16<br>2<br>25<br>45<br>26<br>2  | 11-<br>12/15<br>2<br>23<br>42<br>31<br>2 | 10/15<br>1<br>22<br>42<br>33<br>2 | 6/15<br>2<br>22<br>44<br>30<br>2              |      |
|           | 3/15<br>2<br>25<br>42<br>29<br>2           | 11-<br>12/14<br>2<br>24<br>44<br>28<br>2 | 9/14<br>2<br>16<br>45<br>34<br>3  | 6/14<br>1<br>17<br>48<br>33<br>1  | 3/14<br>1<br>16<br>43<br>38<br>2   | 9/13<br>1<br>14<br>40<br>44<br>1    | 6/13<br>1<br>15<br>42<br>40<br>2  | 3/13<br>1<br>13<br>41<br>44<br>1         | 11/12<br>1<br>13<br>41<br>44<br>1 | 9/12<br>1<br>9<br>36<br>53<br>1               |      |
|           | 5/12<br>1<br>9<br>40<br>49<br>1            | 3/12<br>1<br>10<br>35<br>53<br>1         | 11/11<br>1<br>7<br>30<br>61<br>1  | 6/11<br>1<br>6<br>37<br>55<br>1   | 3/11<br>-<br>8<br>37<br>54<br>1    | 12/10<br>1<br>6<br>39<br>53<br>1    | 10/10<br>1<br>7<br>30<br>62       | 12/09<br>1<br>6<br>33<br>60              | 12/08<br>-<br>4<br>25<br>70<br>1  | 9/18,<br>20-21/08++<br>-<br>7<br>28<br>65     |      |
|           | 9/10-<br>12/08<br>1<br>10<br>32<br>56<br>1 | 6/08<br>1<br>6<br>29<br>63<br>1          | 2/08<br>2<br>14<br>39<br>44<br>1  | 12/07<br>4<br>22<br>39<br>33<br>2 | 10/05 <sup>1</sup> 5 27 46 22      | 3/05 <sup>1</sup> 4 37 41 18        | 8/04 <sup>1</sup> 4 33 42 21      | 3/04 <sup>1</sup> 4 32 38 26             | 1/03 <sup>1</sup> 1 18 44 36 1    | 1/02 <sup>1</sup><br>1<br>26<br>48<br>24<br>1 |      |

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<sup>+</sup> Results are among registered voters.
++ Results for 9/18, 20-21/08 among likely voters.

¹Comparative data prior to 12/07 comes from surveys among registered likely voters conducted by The Tarrance Group and/or Lake, Snell, Perry, Mermin Associates.

5b. And over the course of the next year, do you think the state of the economy will get better, stay about the same, or get worse?

| Will get better Will stay about the same Will get worse Not sure | 12/19<br>30<br>35<br>24<br>11 | 9/19<br>23<br>37<br>32<br>8  | 5/19<br>30<br>35<br>28<br>7  | 3/19<br>31<br>35<br>28<br>6  | 12/18<br>31<br>32<br>29<br>8        | 10/18+<br>36<br>33<br>25<br>6              | 6/18<br>36<br>29<br>26<br>9            | 3/18<br>38<br>28<br>28<br>6  | 12/17<br>41<br>30<br>25<br>4        | [171] |
|--|-------------------------------|------------------------------|------------------------------|------------------------------|-------------------------------------|--|--|------------------------------|-------------------------------------|-------|
|  |                               | 9/17<br>36<br>30<br>23<br>11 | 6/17<br>38<br>28<br>29<br>5  | 4/17<br>40<br>29<br>26<br>5  | 12/16<br>42<br>27<br>23<br>8        | 10/16+<br>25<br>32<br>20<br>23             | 6/16+<br>20<br>36<br>26<br>18          | 3/16<br>21<br>41<br>25<br>13 | 11-<br>12/15<br>22<br>45<br>25<br>8 |       |
|  |                               | 10/15<br>22<br>37<br>32<br>9 | 6/15<br>24<br>44<br>26<br>6  | 3/15<br>28<br>41<br>25<br>6  | 11-<br>12/14<br>27<br>39<br>28<br>6 | 9/14<br>23<br>42<br>28<br>7                | 6/14<br>28<br>40<br>28<br>4            | 3/14<br>29<br>37<br>30<br>4  | 12/13<br>26<br>40<br>30<br>4        |       |
|  | 9/13<br>28<br>33<br>35<br>4   | 6/13<br>34<br>35<br>27<br>4  | 3/13<br>32<br>31<br>33<br>4  | 11/12<br>37<br>23<br>35<br>5 | 9/12<br>35<br>23<br>25<br>17        | 5/12<br>33<br>37<br>21<br>9                | 3/12<br>36<br>31<br>27<br>6            | 11/11<br>27<br>43<br>26<br>4 | 6/11<br>30<br>36<br>30<br>4         |       |
|  | 3/11<br>29<br>30<br>37<br>4   | 12/10<br>37<br>37<br>21<br>5 | 10/10<br>37<br>35<br>26<br>2 | 12/09<br>43<br>29<br>25<br>3 | 12/08<br>39<br>30<br>27<br>4        | 9/18,<br>20-21/08++<br>42<br>28<br>23<br>7 | 9/10-<br>12/08<br>28<br>35<br>26<br>11 | 6/08<br>21<br>27<br>43<br>9  | 2/08<br>24<br>34<br>34<br>8         |       |

<sup>+</sup> Results are among registered voters. ++ Results for 9/18, 20-21/08 among likely voters.

5ab. How would you rate the current state of the economy? Would you say it is excellent, good, only fair, or poor? And over the course of the next year, do you think the state of the economy will get better, stay about the same, or get worse?

| Q.5a and Q.5b COMBINED: CURRENT AND FUTURE VIEW OF THE ECONOMY                               |             |              |              |              |              |                 |               |              |              |
|--|-------------|--------------|--------------|--------------|--------------|-----------------|---------------|--------------|--------------|
|  | 12/19       | 9/19         | <u>5/19</u>  | 3/19         | 12/18        | <u>10/18</u> +  | 6/18          | 3/18         | 12/17        |
| Optimistic now/optimistic for the future   | 42          | 39           | 42           | 41           | 39           | 48              | 43            | 42           | 43           |
| Optimistic now/pessimistic for the future  | 5           | 7            | 6            | 6            | 8            | 7               | 7             | 7            | 5            |
| Pessimistic now/optimistic for the future  | 8           | 5            | 7            | 8            | 8            | 7               | 10            | 10           | 10           |
| Pessimistic now/pessimistic for the future   | 32          | 41           | 37           | 37           | 35           | 30              | 29            | 33           | 36           |
| Not sure for now or the future   | 13          | 8            | 8            | 8            | 10           | 8               | 11            | 8            | 6            |
|  |             |              |              |              |              |                 |               |              | 11-          |
|  |             | 9/17         | <u>6/17</u>  | <u>4/17</u>  | <u>12/16</u> | <u>10/16</u> +  | <u>6/16</u> + | <u>3/16</u>  | <u>12/15</u> |
|  |             | 34           | 30           | 30           | 20           | 18              | 19            | 21           | 20           |
|  |             | 5            | 7            | 7            | 10           | 1               | 4             | 3            | 3            |
|  |             | 14           | 17           | 22           | 31           | 15              | 12            | 13           | 13           |
|  |             | 34           | 39           | 35           | 30           | 42              | 47            | 49           | 55           |
|  |             | 13           | 7            | 6            | 9            | 24              | 18            | 14           | 9            |
|  |             |              |              |              | 11-          |                 |               |              |              |
|  |             | <u>10/15</u> | <u>6/15</u>  | <u>3/15</u>  | <u>12/14</u> | <u>9/14</u>     | <u>6/14</u>   | <u>3/14</u>  | <u>12/13</u> |
|  |             | 19           | 21           | 23           | 23           | 15              | 16            | 15           | 14           |
|  |             | 2            | 2            | 2            | 2            | 2               | 2             | 1            | 1            |
|  |             | 14           | 15           | 15           | 15           | 16              | 18            | 19           | 16           |
|  |             | 56           | 55           | 53           | 53           | 59              | 59            | 60           | 63           |
|  |             | 9            | 7            | 7            | 7            | 8               | 5             | 5            | 6            |
|  | 9/13        | <u>6/13</u>  | <u>3/13</u>  | <u>11/12</u> | 9/12         | <u>5/12</u>     | <u>3/12</u>   | <u>11/11</u> | <u>6/11</u>  |
|  | 12          | 15           | 13           | 13           | 8            | 9               | 10            | 6            | 6            |
|  | 2           | 1            | 1            | -            | 1            | -               | 1             | 1            | 1            |
|  | 20          | 24           | 22           | 26           | 28           | 27              | 28            | 23           | 25           |
|  | 61          | 55           | 59           | 56           | 45           | 55              | 54            | 65           | 63           |
|  | 5           | 5            | 5            | 5            | 18           | 9               | 7             | 5            | 5            |
|  |             |              |              |              |              | 9/18,           |               |              |              |
|  |             |              |              |              |              | 20-             | 9/10-         |              |              |
|  | <u>3/11</u> | <u>12/10</u> | <u>10/10</u> | <u>12/09</u> | <u>12/08</u> | <u>21/08</u> ++ | <u>12/08</u>  | 6/08         | 2/08         |
|  | 7           | 7            | 7            | 5            | 4            | 6               | 8             | 5            | 13           |
|  | 1           | -            | 1            | 1            | 1            | -               | 2             | 1            | 2            |
|  | 25          | 32           | 31           | 39           | 37           | 64              | 23            | 18           | 18           |
|  | 63          | 56           | 59           | 52           | 54           | 23              | 55            | 66           | 58           |
|  | 4           | 5            | 2            | 3            | 4            | 7               | 12            | 10           | 9            |
| + Results are among registered voters.<br>++ Results for 9/18, 20-21/08 among likely voters. |             |              |              |              |              |                 |               |              |              |

6a. Thinking about the holidays this year, approximately how much are you planning to spend on holiday shopping this year? (IF RESPONDENT SAYS "NOT SURE," ASK:) Well if you had to give me your best guess, about how much do you think you will spend?

| Less than \$200  | 12/19<br>21<br>19<br>19<br>35<br>6 | 12/18<br>22<br>18<br>19<br>34<br>7 | 12/17<br>24<br>22<br>21<br>29<br>4 | 12/16<br>25<br>26<br>18<br>24<br>7 | 11-<br>12/15<br>22<br>26<br>21<br>23<br>8 | 11-<br>12/14<br>24<br>24<br>21<br>24<br>7 | 12/13<br>20<br>24<br>22<br>24<br>10 |
|--|------------------------------------|------------------------------------|------------------------------------|------------------------------------|---|---|-------------------------------------|
| Mean (Among those who are spending at least something) | \$987                              | \$1,118                            | \$907                              | \$702                              | \$672                                     | \$765                                     | \$681                               |
|  | \$1,111                            | \$1,298                            | \$1,026                            | \$777                              | \$744                                     | \$865                                     | \$754                               |
| Less than \$200  | <u>11/12</u>                       | <u>11/11</u>                       | <u>12/10</u>                       | <u>12/09</u>                       | <u>12/08</u>                              | <u>12/07</u>                              | <u>12/06</u>                        |
|  | 22                                 | 24                                 | 21                                 | 22                                 | 22  | 15  | 16                                  |
| \$200-\$499  | 24                                 | 22                                 | 27                                 | 22                                 | 27  | 22  | 22                                  |
| \$500-\$999  | 22                                 | 23                                 | 22                                 | 22                                 | 24  | 27  | 25                                  |
| \$1,000 or more  | 24                                 | 23                                 | 22                                 | 24                                 | 20  | 30  | 27                                  |
| Not sure   | 8                                  | 8                                  | 8                                  | 10                                 | 7   | 6   | 10                                  |
|  | <b>\$742</b>                       | <b>\$751</b>                       | <b>\$615</b>                       | <b>\$778</b>                       | <b>\$704</b>                              | <b>\$738</b>                              | <b>\$688</b>                        |
| Mean (Among those who are spending at least something) | \$829                              | \$855                              | \$687                              | \$873                              | \$784                                     | \$782                                     | \$735                               |

# (ASK ONLY OF RESPONDENTS WHO SAY A NUMBER IN Q.6a.)

6b. And is that more than you spent on holiday shopping last year, about the same amount as you spent last year, or less than you spent last year?

|  |              |              |       |              |              | 11-          | 11-          |       |
|--|--------------|--------------|-------|--------------|--------------|--------------|--------------|-------|
|  | <u>12/19</u> |              | 12/18 | <u>12/17</u> | <u>12/16</u> | <u>12/15</u> | <u>12/14</u> |       |
| More than spent last year                | 20           | CONTINUE     | 16    | 18           | 11           | 13           | 11           | [178] |
| About the same amount as spent last year | 51           | Skip to Q.7a | 56    | 55           | 58           | 56           | 57           |       |
| Less than spent last year                | 27           | Skip to Q.6d | 26    | 25           | 29           | 29           | 31           |       |
| Not sure                                 | 2            | Skip to Q.7a | 2     | 2            | 2            | 2            | 1            |       |
|  |              |              |       |              |              |              |              |       |

| 12/13 | 12/10 | 12/09 | 12/08 |
|-------|-------|-------|-------|
| 15    | 11    | 8     | 7     |
| 42    | 49    | 42    | 37    |
| 42    | 38    | 48    | 55    |
| 1     | 2     | 2     | 1     |

#### (ASK ONLY OF RESPONDENTS WHO SAY "MORE THAN SPENT LAST YEAR" IN Q.6b.)

6c. What would you say are the main reasons that you are spending more on holiday shopping this year than you did last year?

# THIS TABLE HAS BEEN RANKED BY THE HIGHEST PERCENTAGE

|  | _            | ndents S<br>This Yea |              |              | All Res      |              |              |              |           |  |
|--|--------------|----------------------|--------------|--------------|--------------|--------------|--------------|--------------|-----------|--|
|  | 11-          |                      |              |              |              | 11-          |              |              |           |  |
|  | <u>12/19</u> | <u>12/18</u>         | <u>12/14</u> | <u>12/13</u> | <u>12/19</u> | <u>12/18</u> | <u>12/14</u> | <u>12/13</u> |           |  |
| Being paid more/income is higher                     | 42           | 47                   | 33           | 36           | 8            | 8            | 4            | 5            | [179-180] |  |
| Respondent or family member expects to have a        |              |                      |              |              |              |              |              |              |           |  |
| higher income  | 9            | 8                    | NA           | NA           | 2            | 1            | NA           | NA           | >         |  |
| More kids/grandkids/people in the family             | 8            | NA                   | 20           | 9            | 2            | NA           | 2            | 1            |           |  |
| There are more good deals/better prices in stores    | 7            | 8                    | 6            | 6            | 1            | 1            | 1            | 1            |           |  |
| Prices have gone up                                  | 6            | NA                   | NA           | 5            | 1            | NA           | NA           | 1            |           |  |
| The cost of necessities is lower, food/rent/clothing |              |                      |              |              |              |              |              |              |           |  |
| cost less  | 5            | 3                    | 3            | 1            | 1            | -            | -            | -            |           |  |
| The economy is in good/better shape <sup>1</sup>     | 5            | 9                    | 8            | 11           | 1            | 1            | 1            | 2            |           |  |
| Have more money from tax cuts                        | 2            | 8                    | NA           | NA           | -            | 1            | NA           | NA           |           |  |
| Stock market is strong/investments are worth more    | 2            | 3                    | 4            | 4            | -            | -            | -            | 1            |           |  |
| The cost of gas is lower                             | 1            | 4                    | 8            | 3            | -            | 1            | 1            | -            |           |  |
| Other  | 5            | 25                   | 13           | 27           | 1            | 4            | 1            | 4            |           |  |
| Not sure   | 15           | 5                    | 14           | 17           | 3            | 1            | 2            | 3            |           |  |
| Spent about the same or less than last year (Q.6b)   | NA           | NA                   | NA           | NA           | 80           | 84           | 89           | 85           |           |  |

<sup>&</sup>lt;sup>1</sup>Prior to December 2018 the item was phrased, "The economy is in better shape."

# (ASK ONLY OF RESPONDENTS WHO SAY "LESS THAN SPENT LAST YEAR" IN Q.6b.)

6d. What would you say are the main reasons that you are spending less on holiday shopping this year than you did last year?

THIS TABLE HAS BEEN RANKED BY THE HIGHEST PERCENTAGE

|   | Respondents Spending Less<br>This Year (n=179) |              |              |       | All Respondents Spending On<br>This Holiday (n=747) |       |       |       |           |
|---|--|--------------|--------------|-------|---|-------|-------|-------|-----------|
| •   |  |              | 11-          |       |   | =     |       |       |           |
|   | 12/19  | <u>12/18</u> | <u>12/14</u> | 12/13 | 12/19   | 12/18 | 12/14 | 12/13 |           |
| Being paid less/income is lower                         | 25   | 33           | 29           | 26    | 7   | 8     | 9     | 11    | [219-220] |
| Want to save money                                      | 17   | 24           | 21           | 16    | 5   | 6     | 7     | 7     | >         |
| The economy is in bad/worse shape <sup>3</sup>          | 13   | 9            | 17           | 22    | 3   | 2     | 5     | 9     |           |
| Having trouble paying your regular bills <sup>1</sup>   | 9  | 10           | 7            | 14    | 2   | 2     | 2     | 6     |           |
| Kids are gone, have fewer people to buy for             | 6  | NA           | NA           | 2     | 1   | NA    | NA    | 1     |           |
| Respondent or family member expects to have a           |  |              |              |       |   |       |       |       |           |
| lower income soon/job insecurity                        | 5  | 6            | 5            | 11    | 1   | 2     | 2     | 5     |           |
| Respondent has higher taxes                             | 4  | -            | NA           | NA    | 1   | -     | NA    | NA    |           |
| Don't want to increase credit card debt                 | 4  | 2            | 4            | 6     | 1   | 1     | 1     | 3     |           |
| The prices for gifts are lower                          | 1  | NA           | NA           | NA    | -   | NA    | NA    | NA    |           |
| Concern about problems in Washington, D.C. <sup>2</sup> | -  | 2            | 2            | 13    | -   | 1     | 1     | 5     |           |
| Stock market is weak/investments worth less             | -  | 3            | NA           | NA    | -   | 1     | NA    | NA    |           |
| Other   | 14   | 14           | 12           | 15    | 5   | 4     | 4     | 6     |           |
| Not sure  | 6  | 3            | 8            | 5     | 2   | 1     | 3     | 2     |           |
| Spent about the same or more than last year (Q.6b)      | NA   | NA           | NA           | NA    | 73  | 74    | 69    | 58    |           |

<sup>&</sup>lt;sup>1</sup>In December 2013 the item was phrased, "Lack of money/have trouble paying your regular bills."

<sup>&</sup>lt;sup>2</sup>In December 2013 the item was phrased, "Concern about problems in Washington, D.C./debt ceiling/government shutdown."

<sup>&</sup>lt;sup>3</sup>Prior to December 2018 the item was phrased, "The economy is not in good shape."

7a. In which one or two of the following ways have you already done or plan to do most of your holiday shopping? (IF MORE THAN TWO, ASK:) Well if you had to pick just one or two, which would you pick?

#### THIS TABLE HAS BEEN RANKED BY THE HIGHEST PERCENTAGE

|   |                                |                                |                                |                                | 11-                            | 11-                                   |                                 |           |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|---------------------------------------|---------------------------------|-----------|
|   | <u>12/19</u>                   | <u>12/18</u>                   | <u>12/17</u>                   | <u>12/16</u>                   | <u>12/15</u>                   | <u>12/14</u>                          | <u>12/13</u>                    |           |
| Online, not in stores   | 43                             | 44                             | 45                             | 40                             | 38                             | 38                                    | 35                              | [232-233] |
| At big-box stores, such as Wal-Mart or Best Buy   | 24                             | 25                             | 28                             | 33                             | 33                             | 33                                    | 40                              | >         |
| At department stores, such as Macy's or Kohl's <sup>2</sup>   | 14                             | 14                             | 15                             | 16                             | 19                             | 22                                    | 17                              |           |
| At locally owned, non-chain stores  | 12                             | 11                             | 12                             | 17                             | 16                             | 15                                    | 15                              |           |
| At outlet or off-price stores, such as Home Goods or  |                                |                                |                                |                                |                                |                                       |                                 |           |
| T.J. Maxx   | 6                              | 6                              | 9                              | 11                             | 10                             | NA                                    | NA                              |           |
| At chain stores, such as Old Navy or Victoria's Secret <sup>1</sup>   | 6                              | 7                              | 7                              | 5                              | 6                              | 8                                     | 7                               |           |
| At wholesale retail stores, such as Costco, BJ's, or  |                                |                                |                                |                                |                                |                                       |                                 |           |
| Sam's Club  | 5                              | 6                              | NA                             | NA                             | NA                             | NA                                    | NA                              |           |
| At luxury stores, such as Tiffany or Neiman Marcus  | 2                              | 2                              | 2                              | 2                              | 2                              | 1                                     | 1                               |           |
| Other   | 2                              | 4                              | 9                              | 8                              | 6                              | 6                                     | 9                               |           |
| Not sure  | 10                             | 11                             | 6                              | 4                              | 5                              | 7                                     | 6                               |           |
|   |                                |                                |                                |                                |                                |                                       |                                 |           |
|   |                                |                                |                                |                                |                                |                                       |                                 |           |
|   | <u>11/12</u>                   | <u>11/11</u>                   | <u>12/10</u>                   | 12/09                          | 12/08                          | 12/07                                 | <u>11/06</u>                    |           |
| At big-box stores, such as Wal-Mart or Best Buy   | <u>11/12</u><br>39             | 11/11<br>42                    | <u>12/10</u><br>48             | <u>12/09</u><br>40             | <u>12/08</u><br>45             | <u>12/07</u><br>44                    | <u>11/06</u><br>49              |           |
| At big-box stores, such as Wal-Mart or Best Buy Online, not in stores   |                                |                                |                                |                                |                                |                                       |                                 |           |
|   | 39                             | 42                             | 48                             | 40                             | 45                             | 44                                    | 49                              |           |
| Online, not in stores   | 39<br>28                       | 42<br>27                       | 48<br>25                       | 40<br>21                       | 45<br>21                       | 44<br>22                              | 49<br>18                        |           |
| Online, not in stores   | 39<br>28<br>23                 | 42<br>27<br>19                 | 48<br>25<br>25                 | 40<br>21<br>22                 | 45<br>21<br>24                 | 44<br>22<br>27                        | 49<br>18<br>25                  |           |
| Online, not in stores  At department stores, such as Macy's or Kohl's²  At locally owned, non-chain stores  At chain stores, such as Old Navy or Victoria's Secret¹   | 39<br>28<br>23<br>13           | 42<br>27<br>19<br>12           | 48<br>25<br>25<br>13           | 40<br>21<br>22<br>13           | 45<br>21<br>24<br>11           | 44<br>22<br>27<br>14                  | 49<br>18<br>25                  |           |
| Online, not in stores   | 39<br>28<br>23<br>13<br>9      | 42<br>27<br>19<br>12<br>7      | 48<br>25<br>25<br>13<br>9      | 40<br>21<br>22<br>13<br>9      | 45<br>21<br>24<br>11<br>7      | 44<br>22<br>27<br>14<br>11            | 49<br>18<br>25<br>14            |           |
| Online, not in stores   | 39<br>28<br>23<br>13<br>9      | 42<br>27<br>19<br>12<br>7      | 48<br>25<br>25<br>13<br>9      | 40<br>21<br>22<br>13<br>9      | 45<br>21<br>24<br>11<br>7      | 44<br>22<br>27<br>14<br>11            | 49<br>18<br>25<br>14            |           |
| Online, not in stores   | 39<br>28<br>23<br>13<br>9      | 42<br>27<br>19<br>12<br>7<br>2 | 48<br>25<br>25<br>13<br>9      | 40<br>21<br>22<br>13<br>9<br>1 | 45<br>21<br>24<br>11<br>7      | 44<br>22<br>27<br>14<br>11<br>2       | 49<br>18<br>25<br>14            |           |
| Online, not in stores   | 39<br>28<br>23<br>13<br>9      | 42<br>27<br>19<br>12<br>7<br>2 | 48<br>25<br>25<br>13<br>9      | 40<br>21<br>22<br>13<br>9<br>1 | 45<br>21<br>24<br>11<br>7      | 44<br>22<br>27<br>14<br>11<br>2       | 49<br>18<br>25<br>14            |           |
| Online, not in stores  At department stores, such as Macy's or Kohl's²  At locally owned, non-chain stores  At chain stores, such as Old Navy or Victoria's Secret¹  At luxury stores, such as Tiffany or Neiman Marcus  At outlet or off-price stores, such as Home Goods or T.J. Maxx  At wholesale retail stores, such as Costco, BJ's, or | 39<br>28<br>23<br>13<br>9<br>2 | 42<br>27<br>19<br>12<br>7<br>2 | 48<br>25<br>25<br>13<br>9<br>1 | 40<br>21<br>22<br>13<br>9<br>1 | 45<br>21<br>24<br>11<br>7<br>1 | 44<br>22<br>27<br>14<br>11<br>2<br>NA | 49<br>18<br>25<br>14<br>1<br>NA |           |

<sup>&</sup>lt;sup>1</sup> Prior to December 2017 the item was phrased, "At chain stores, such as J. Crew or Barnes and Noble ."

# (ASK ONLY OF RESPONDENTS WHO SAY "ONLINE" IN Q.7a.)

7b. At which of the following types of online stores or websites do you expect to do most of your online holiday shopping? (**IF MORE THAN TWO, ASK:**) Well, if you had to pick just one or two, which would you pick?

### THIS TABLE HAS BEEN RANKED BY THE HIGHEST PERCENTAGE OF ALL ADULTS

|  |       | All Adults | 3     | Online <sup>-</sup> |              |       |           |
|--|-------|------------|-------|---------------------|--------------|-------|-----------|
|  | 12/19 | 12/18      | 12/17 | 12/19               | <u>12/18</u> | 12/17 | •         |
| Amazon's website   | 35    | 33         | 35    | 81                  | 76           | 76    | [245-256] |
| Walmart's website  | 3     | 4          | 4     | 7                   | 8            | 8     | >         |
| Websites for department stores, such as Macy's or Kohl's                 | 3     | 3          | 3     | 7                   | 6            | 6     |           |
| Websites for specialty goods, such as Etsy or local business websites    | 3     | 3          | 3     | 8                   | 6            | 7     |           |
| Websites for chain stores, such as Old Navy or Victoria's Secret         | 2     | 2          | 2     | 5                   | 4            | 4     |           |
| Websites for big-box stores, such as Target or Best Buy                  | 2     | 4          | 2     | 5                   | 10           | 5     |           |
| Websites for outlet stores, such as Nordstrom Rack or Gap Factory Outlet | 1     | 1          | 2     | 3                   | 3            | 3     |           |
| Websites for wholesale retailers, such as Costco, BJ's, or Sam's Club    | 1     | 1          | NA    | 2                   | 3            | NA    |           |
| Other  | 1     | 2          | 3     | 2                   | 4            | 7     |           |
| Not sure   | 1     | 1          | 2     | 1                   | 2            | 4     |           |
| Non-online shoppers (Q.7a)   | 57    | 56         | 55    | NA                  | NA           | NA    |           |

<sup>&</sup>lt;sup>2</sup> Prior to December 2017 the item was phrased, "At department stores, such as Macy's or Sears."

# HART RESEARCH ASSOCIATES / PUBLIC OPINION STRATEGIES December 2019

Study #12622d--page 9 CNBC AAES 4th Quarter Survey

8a. When it comes to buying holiday gifts, do you expect to use credit cards or other types of debt that you will not immediately pay off in full in your next bill and for which you will carry a balance for some amount of time?

|               |       |       |       | 11-   | 11-   |       |       |       |       |
|---------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
|               | 12/19 | 12/18 | 12/16 | 12/15 | 12/14 | 12/13 | 11/12 | 11/11 |       |
| Yes           | 26    | 29    | 26    | 27    | 29    | 21    | 23    | 21    | [258] |
| No            | 69    | 64    | 70    | 69    | 68    | 73    | 73    | 74    |       |
| Depends (VOL) | 3     | 4     | 3     | 2     | 2     | 5     | 3     | 3     |       |
| Not sure      | 2     | 3     | 1     | 2     | 1     | 1     | 1     | 2     |       |

#### (ASK ONLY OF RESPONDENTS WHO SAY "YES" IN Q.8a.)

8b. Do you expect to carry the balance on those credit cards or other types of debt for more than three months, or will you pay it off in full within three months?

|                          | -     | ıll<br>ults  | Carr<br>De<br>(Q. |       |       |
|--------------------------|-------|--------------|-------------------|-------|-------|
|                          | 12/19 | <u>12/18</u> | 12/19             | 12/18 | -     |
| More than three months   | 6     | /            | 21                | 24    | [259] |
| Within three months      | 18    | 22           | 71                | 72    |       |
| Not sure                 | 2     | 1            | 8                 | 4     |       |
| Not carrying debt (Q.8a) | 74    | 70           | NA                | NA    |       |

8c. Please tell me whether you did each of the following in person, online, both in person and online, or not at all this year.

THIS TABLE HAS BEEN RANKED BY THE PERCENTAGE WHO SAY YES, IN PERSON, YES, ONLINE, AND YES, BOTH

|   | Total<br><u>Yes</u> | Yes,<br><u>In Person</u> | Yes,<br><u>Online</u> | Yes,<br><u>Both</u> | Did Not<br><u>Do This</u> | Not<br><u>Sure</u> |       |
|---|---------------------|--------------------------|-----------------------|---------------------|---------------------------|--------------------|-------|
| Bought something from any type of business on Black Friday              | 38                  | 15                       | 15                    | 8                   | 61                        | 1                  | [260] |
| Made a donation to a charity on Giving Tuesday                          | 32                  | 18                       | 11                    | 3                   | 66                        | 2                  | [262] |
| Bought something from a local small business on Small Business Saturday | 31                  | 26                       | 2                     | 3                   | 66                        | 3                  | [261] |

8d. And, did you buy something ONLINE on Cyber Monday?

| Yes      | 27 | [263] |
|----------|----|-------|
| No       | 71 |       |
| Not sure | 2  |       |

#### Changing topics for a moment...

#### (ASK ONLY OF RESPONDENTS WHO SAY "YES, EMPLOYED" IN Q.2a.)

9a. Over the next twelve months, do you expect that your wages will increase, decrease, or stay about the same?

# (ASK ONLY OF RESPONDENTS WHO SAY "INCREASE" IN Q.9a.)

9b. If you had to give your best estimate, by what percentage do you expect your wages to increase over the next twelve months? Please use only whole numbers, without any decimals.

# (ASK ONLY OF RESPONDENTS WHO SAY "DECREASE" IN Q.9a.)

9c. If you had to give your best estimate, by what percentage do you expect your wages to decrease over the next twelve months? Please use only whole numbers, without any decimals.

| Median   |                      |       |      |              |      | MDLOYS | .D V D I II 3 |      |             |      |       |              |       |        |
|--|----------------------|-------|------|--------------|------|--------|---------------|------|-------------|------|-------|--------------|-------|--------|
| Decrease   |                      | 12/10 | 0/10 | E/40         |      |        |               |      | 10/17       | 0/47 | 6/17  | 1/17         | 10/16 | 10/16: |
| Stay the same  | Decrees              |       |      |              |      |        |               |      |             |      |       |              |       |        |
| Total Increase   |                      | -     |      |              | -    | =      |               | -    | =           | -    | _     | =            | -     | -      |
| Increase - 4% to 10%   15  |                      |       |      |              |      |        |               |      |             |      |       |              | -     |        |
| Increase—49% to 10%   19   |                      | -     |      |              | _    |        |               |      |             |      |       | _            |       |        |
| Increase—I1% or more   11  |                      |       |      |              |      | _      | _             |      |             | -    |       |              |       |        |
| Increase—not sure  |                      | -     |      |              |      | _      |               |      |             | _    |       |              | _     |        |
| Now much   |                      | 11    | 8    | NA           | 9    | 8      | 13            | 10   | 9           | 7    | 11    | 12           | 15    | 7      |
| Mean         5.2         3.9         NA         3.5         2.6         5.5         4.7         4.4         4.1         3.8         5.0         5.2         3.1           Median         5.2         0.5         NA         0.4         0.2         0.5         -1.3         -0.3         -0.2         -0.7         -0.4         -0.7         -0.2           6/16+         3/16         12/15         10/15         6/15         3/15         12/14         9/14         6/14         3/14         12/13           Decrease         59         61         62         56         59         58         56         62         56         61         56         61         56         61         56         61         56         61         56         61         56         66         56         66         66         66         7         7         7         8         7         11  |                      |       | _    |              |      |        | _             | _    | _           | _    | _     |              | _     | _      |
| Median   | how much             |       |      |              |      |        |               |      |             |      |       |              |       |        |
| Decrease   | Mean                 |       |      |              |      | _      |               |      |             |      |       |              | _     |        |
| Decrease   | Median               | -0.2  | -0.5 | NA           | -0.4 | -0.2   | -0.5          | -1.3 | -0.3        | -0.2 | -0.7  | -0.4         | -0.7  | -0.2   |
| Decrease   |                      |       |      |              |      | 11_    |               |      |             | 11_  |       |              |       |        |
| Decrease   |                      |       |      | 6/16+        | 3/16 |        | 10/15         | 6/15 | 3/15        |      | 0/1/  | 6/1/         | 3/1/1 | 12/13  |
| Stay the same  | Decrease             |       |      |              |      |        |               |      |             |      |       |              |       |        |
| Total increase   |                      |       |      | _            |      | _      |               | _    |             | =    |       | _            | -     | ·=     |
| Increase—1% to 3%  |                      |       |      |              | -    |        |               |      |             |      |       |              | -     |        |
| Increase   |                      |       |      |              |      |        | _             |      |             |      | _     |              |       | _      |
| Increase—11% or more   8   |                      |       |      | _            |      | _      | _             |      |             |      | _     | _            | _     |        |
| Increase—not sure how much   |                      |       |      | -            | _    |        | _             |      |             | _    | _     |              |       |        |
| Mean   |                      |       |      | O            | O    | 12     | O             | o    | 10          | 9    | O     | ,            | O     | ,      |
| Mean         2.9         3.1         4.2         4.0         4.5         4.4         5.3         2.9         3.5         2.2         3.3           Median         -0.2         -0.5         -0.3         -0.2         -0.2         -0.2         -0.6         -0.2         -0.6         -0.3           Decrease         9/13         6/13         3/13         11/12         9/12         5/12         3/12         11/11         6/11         3/11         12/10           Decrease         9         7         10         6         8         5         8         7         9         9         7           Stay the same         57         52         58         61         62         65         60         62         62         64         62           Total increase         14         13         11         18         11         10         10         9         10         11         9           Increase—11% or more         9         11         6         9         6         7         7         7         7         7         7         7         7         7         7         7         7         7         7         7 <td></td> <td></td> <td></td> <td>2</td> <td>3</td> <td>3</td> <td>2</td> <td>1</td> <td>2</td> <td>2</td> <td>3</td> <td>2</td> <td>2</td> <td>4</td> |                      |       |      | 2            | 3    | 3      | 2             | 1    | 2           | 2    | 3     | 2            | 2     | 4      |
| Median   |                      |       |      |              |      |        |               |      |             |      |       |              |       |        |
| Stay the same  |                      |       |      |              |      |        |               |      |             |      |       |              |       |        |
| Decrease   9   | Wedian               |       |      | -0.2         | -0.0 | -0.5   | -0.2          | -0.2 | -0.2        | -0.7 | -0.0  | -0.2         | -0.0  | -0.5   |
| Decrease   9   |                      |       |      | 9/13         | 6/13 | 3/13   | 11/12         | 9/12 | 5/12        | 3/12 | 11/11 | 6/11         | 3/11  | 12/10  |
| Stay the same         57         52         58         61         62         65         60         62         62         64         62           Total increase         34         41         32         33         30         30         32         31         29         27         31           Increase—1% to 3%         11         13         11         8         11         10         10         9         10         11         9           Increase—4% to 10%         12         15         13         13         11         11         12         13         10         8         1           Increase—11% or more         9         11         6         9         6         7         7         7         7         6         9           Increase—not sure         10         1         2         2         2         3         2  | Decrease             |       |      |              |      |        |               |      |             |      |       |              |       |        |
| Total increase         34         41         32         33         30         30         32         31         29         27         31           Increase—1% to 3%         11         13         11         8         11         10         10         9         10         11         9           Increase—4% to 10%         12         15         13         13         11         11         12         13         10         8         11           Increase—11% or more         9         11         6         9         6         7         7         7         6         9           Increase—not sure         how much  |                      |       |      | _            | -    | _      | -             | _    | _           | _    | -     | -            | -     | -      |
| Increase   |                      |       |      | _            |      |        | -             | -    |             |      | _     | _            | -     | -      |
| Increase   |                      |       |      | _            |      | _      |               |      |             | _    |       |              |       |        |
| Increase—11% or more   9   |                      |       |      |              | -    |        | -             |      | -           | _    | -     | _            |       | -      |
| Increase   |                      |       |      |              |      | _      | _             |      |             |      |       |              |       |        |
| how much   |                      |       |      | 3            | 11   | U      | 3             | U    | '           | ,    | '     | '            | U     | 9      |
| Mean         3.1         3.9         2.3         4.3         2.3         2.1         2.3         2.1         1.5         2.0         2.1           Median         -0.3         -0.2         -0.3         -0.3         -1.0         -0.6         -0.3         -1.0         -0.7         -1.1         -0.3           Decrease         10/10         8/10¹         12/09         12/08         9/08         6/08         2/08         12/07         10/07         6/07         3/07           Decrease         9         10         11         7         4         6         4         2         4         2         4           Stay the same         66         63         61         52         53         56         47         42         43         48         41           Total increase         25         26         28         41         43         38         49         56         53         50         55           Increase—1% to 3%         7         NA         8         11         14         11         13         18         15         12         15           Increase—11% or more         5         NA         8         9  |                      |       |      | 2            | 2    | 2      | 3             | 2    | 2           | 3    | 2     | 2            | 2     | 2      |
| Median         -0.3         -0.2         -0.3         -0.3         -1.0         -0.6         -0.3         -1.0         -0.7         -1.1         -0.3           Decrease         10/10         8/10¹         12/09         12/08         9/08         6/08         2/08         12/07         10/07         6/07         3/07           Decrease         9         10         11         7         4         6         4         2         4         2         4           Stay the same         66         63         61         52         53         56         47         42         43         48         41           Total increase         25         26         28         41         43         38         49         56         53         50         55           Increase—1% to 3%         7         NA         8         11         14         11         13         18         15         12         15           Increase—4% to 10%         7         NA         8         11         14         11         13         18         15         12         15           Increase—11% or more         5         NA         8         9   |                      |       |      |              |      |        |               |      |             |      |       |              |       |        |
| 10/10   8/10 <sup>1</sup>   12/09   12/08   9/08   6/08   2/08   12/07   10/07   6/07   3/07   | Median               |       |      |              |      |        |               |      |             |      |       |              |       |        |
| Decrease   |                      |       |      |              |      |        |               |      |             |      |       |              |       |        |
| Stay the same  |                      |       |      | <u>10/10</u> |      |        |               | 9/08 | <u>6/08</u> |      |       | <u>10/07</u> |       |        |
| Total increase         25         26         28         41         43         38         49         56         53         50         55           Increase—1% to 3%         7         NA         8         11         14         11         13         18         15         12         15           Increase—4% to 10%         12         NA         10         18         19         17         22         25         26         25         21           Increase—11% or more         5         NA         8         9         8         7         11         9         11         10         16           Increase—not sure         how much         1         NA         2         3         2         3         3         4         1         3         3           Mean         1.4         NA         1.3         3.1         4.0         2.1         5.4         5.3         6.1         5.7         7.3   | Decrease             |       |      | _            |      |        |               |      |             | •    |       |              |       | -      |
| Increase—1% to 3%       7       NA       8       11       14       11       13       18       15       12       15         Increase—4% to 10%       12       NA       10       18       19       17       22       25       26       25       21         Increase—11% or more       5       NA       8       9       8       7       11       9       11       10       16         Increase—not sure       how much       1       NA       2       3       2       3       3       4       1       3       3         Mean       1.4       NA       1.3       3.1       4.0       2.1       5.4       5.3       6.1       5.7       7.3   | Stay the same        |       |      |              |      | _      | 52            | 53   |             |      |       |              | _     |        |
| Increase—4% to 10%       12       NA       10       18       19       17       22       25       26       25       21         Increase—11% or more       5       NA       8       9       8       7       11       9       11       10       16         Increase—not sure       how much       1       NA       2       3       2       3       3       4       1       3       3         Mean       1.4       NA       1.3       3.1       4.0       2.1       5.4       5.3       6.1       5.7       7.3  | Total increase       |       |      |              | 26   | 28     | 41            | 43   | 38          | 49   | 56    | 53           | 50    | 55     |
| Increase—11% or more         5         NA         8         9         8         7         11         9         11         10         16           Increase—not sure         how much         1         NA         2         3         2         3         3         4         1         3         3           Mean         1.4         NA         1.3         3.1         4.0         2.1         5.4         5.3         6.1         5.7         7.3  |                      |       |      |              | NA   |        |               |      |             |      |       | 15           |       | 15     |
| Increase—not sure         how much         1         NA         2         3         2         3         3         4         1         3         3           Mean   | Increase—4% to 10%   |       |      | 12           | NA   | 10     | 18            | 19   |             | 22   | 25    | 26           | 25    | 21     |
| how much         1         NA         2         3         2         3         3         4         1         3         3           Mean         1.4         NA         1.3         3.1         4.0         2.1         5.4         5.3         6.1         5.7         7.3  | Increase—11% or more |       |      | 5            | NA   | 8      | 9             | 8    | 7           | 11   | 9     | 11           | 10    | 16     |
| Mean   | Increase—not sure    |       |      |              |      |        |               |      |             |      |       |              |       |        |
|  | how much             |       |      | 11           | NA   | 2      | 3             | 2    | 3           | 3    | 4     | 1            | 3     | 3      |
| Median0.4 NA -0.7 -0.6 -0.3 -0.5 -0.1 1.6 1.2 0 1.6  | Mean                 |       |      | 1.4          | NA   |        |               |      |             |      |       |              |       |        |
|  | Median               |       |      | -0.4         | NA   | -0.7   | -0.6          | -0.3 | -0.5        | -0.1 | 1.6   | 1.2          | 0     | 1.6    |

<sup>&</sup>lt;sup>1</sup> Comparative data for August 2010 comes from a survey conducted for NBC News and *The Wall Street Journal*.

<sup>+</sup> Results are among registered voters.

10. Over the next twelve months, do you expect that the cost of living--that is, what you pay for everyday goods and services--will increase, decrease, or stay about the same?

| Decrea<br>Stay al  | Increase Decrease Stay about the same Not sure     |  |   |  |  |   |   |   |   |
|--|--|--|---|--|--|---|---|---|---|
| Total increase Increase—1% to 3% Increase—4% to 5% Increase—6% to 10% Increase—11% or more Increase—not sure how much Decrease Stay the same | 12/18<br>59<br>18<br>16<br>11<br>9<br>5<br>3<br>38 | 11-<br>12/15<br>59<br>18<br>16<br>11<br>10<br>4<br>2<br>39 | 10/15<br>69<br>21<br>15<br>15<br>14<br>4<br>2<br>29 | 6/15<br>77<br>27<br>17<br>13<br>15<br>5<br>1       | 11-<br>12/14<br>63<br>21<br>15<br>12<br>10<br>5<br>3<br>34 | 3/14<br><b>76</b><br>21<br>18<br>18<br>14<br>5<br>1<br>23 | 12/13<br>69<br>18<br>18<br>16<br>11<br>6<br>2             | 9/13<br>77<br>23<br>18<br>15<br>15<br>6<br>1  | 6/13<br>81<br>19<br>19<br>18<br>18<br>7<br>1        |
| Mean<br>Median   | 4.9<br>1.6   | 5.3<br>1.8   | 7.0<br>2.6  | 7.2<br>2.8   | 5.0<br>2.0   | 6.5<br>3.6  | 5.5<br>2.8  | 7.3<br>3.3                                    | 8.2<br>4.3  |
| Total increase Increase—1% to 3% Increase—4% to 5% Increase—6% to 10% Increase—11% or more Increase—not sure how much Decrease Stay the same | 3/13<br>80<br>23<br>19<br>14<br>17<br>7<br>1       | 11/12<br><b>71</b><br>19<br>18<br>16<br>11<br>7<br>2<br>27 | 9/12<br>77<br>15<br>18<br>20<br>17<br>7<br>2        | 5/12<br>76<br>19<br>21<br>14<br>14<br>8<br>2<br>22 | 3/12<br>82<br>12<br>19<br>21<br>21<br>9<br>2<br>16         | 11/11<br>71<br>19<br>19<br>13<br>12<br>8<br>2<br>27       | 6/11<br><b>80</b><br>16<br>18<br>20<br>19<br>7<br>2<br>18 | 3/11<br>87<br>12<br>18<br>23<br>28<br>6<br>1  | 10/10<br>65<br>13<br>16<br>15<br>16<br>5<br>3<br>32 |
| Mean<br>Median   | 8.0<br>3.8   | 6.2<br>2.8   | 8.5<br>4.4  | 7.0<br>4.0   | 9.7<br>4.8   | 6.0<br>2.8  | 9.0<br>4.5  | 12.1<br>6.6                                   | 7.9<br>3.0  |
| Total increase Increase—1% to 3% Increase—4% to 5% Increase—6% to 10% Increase—11% or more Increase—not sure how much Decrease Stay the same |  | 12/09<br>71<br>15<br>18<br>17<br>15<br>6<br>2<br>27        | 12/08<br>58<br>9<br>14<br>13<br>14<br>8<br>6<br>36  | 9/08<br>73<br>13<br>18<br>17<br>18<br>7<br>5<br>22 | 6/08<br>91<br>9<br>21<br>23<br>27<br>11<br>1<br>8          | 2/08<br>80<br>17<br>21<br>18<br>17<br>7<br>2<br>18        | 12/07<br>80<br>19<br>21<br>19<br>12<br>9<br>2<br>18       | 10/07<br>79<br>20<br>22<br>16<br>12<br>9<br>1 | 6/07<br><b>80</b><br>22<br>23<br>17<br>10<br>8<br>1 |
| Mean<br>Median   | ·  | 6.9<br>3.9   | 5.8<br>2.2  | 7.3<br>4.2   | 11.4<br>7.5  | 8.2<br>4.3  | 6.4<br>4.1  | 6.9<br>3.7                                    | 7.1<br>3.7  |

11. Do you expect the value of your home to increase, decrease, or stay about the same over the next twelve months? If you do not own your home, please just say so.

|                     |                    | HOMEOWNERS        |             |                |               |             |                     |             |              |                     |   |  |
|---------------------|--------------------|-------------------|-------------|----------------|---------------|-------------|---------------------|-------------|--------------|---------------------|---|--|
|                     | 12/19 <sup>1</sup> | 9/19              | 5/19        | 3/19           | 12/18         | 6/18        | 3/18                | 12/17       | 9/17         | 6/17                | J |  |
| Increase            | 50                 | 44                | 46          | 42             | 42            | 46          | 49                  | 44          | 43           | 54                  | ſ |  |
| Decrease            | 5                  | 8                 | 6           | 8              | 9             | 5           | 6                   | 5           | 6            | 6                   |   |  |
| Stay about the same | 42                 | 46                | 44          | 47             | 47            | 45          | 43                  | 49          | 46           | 40                  |   |  |
| Not sure            | 3                  | 2                 | 4           | 3              | 2             | 4           | 2                   | 2           | 5            | -                   |   |  |
|                     |                    |                   |             |                |               |             | 4.4                 |             |              | 44                  |   |  |
|                     |                    | 4/17              | 12/16       | <u>10/16</u> + | <u>6/16</u> + | <u>3/16</u> | 11-<br><u>12/15</u> | <u>6/15</u> | <u>3/15</u>  | 11-<br><u>12/14</u> |   |  |
|                     |                    | <u>4/17</u><br>45 | 41          | 38             | 34            | 37          | 36                  | 40          | 32           | 34                  |   |  |
|                     |                    | 6                 | 4           | 5              | 7             | 8           | 7                   | 8           | 8            | 6                   |   |  |
|                     |                    | 49                | 55          | 57             | 59            | 55          | 57                  | 52          | 60           | 60                  |   |  |
|                     |                    | -                 | -           | -              | -             | -           | -                   | -           | -            | -                   |   |  |
|                     |                    |                   |             |                |               |             |                     |             |              |                     |   |  |
|                     |                    | <u>9/14</u>       | <u>6/14</u> | <u>3/14</u>    | <u>12/13</u>  | <u>9/13</u> | <u>6/13</u>         | <u>3/13</u> | <u>11/12</u> | 9/12                |   |  |
|                     |                    | 28                | 36          | 31             | 34            | 32          | 38                  | 33          | 24           | 27                  |   |  |
|                     |                    | 9                 | 9           | 10             | 10            | 14          | 14                  | 13          | 13           | 19                  |   |  |
|                     |                    | 63                | 55          | 59             | 56            | 54          | 48                  | 54          | 63           | 54                  |   |  |
|                     |                    | -                 | -           | -              | -             | -           | -                   | -           | -            | -                   |   |  |
|                     |                    | <u>5/12</u>       | <u>3/12</u> | <u>11/11</u>   | <u>6/11</u>   | <u>3/11</u> | 10/10               | 12/09       | 12/08        | 9/08                |   |  |
|                     |                    | 22                | 22          | 15             | 15            | 18          | 19                  | 20          | 17           | 24                  |   |  |
|                     |                    | 16                | 20          | 20             | 30            | 24          | 21                  | 20          | 22           | 20                  |   |  |
|                     |                    | 62                | 58          | 65             | 55            | 58          | 60                  | 59          | 61           | 56                  |   |  |
|                     |                    | -                 | -           | -              | -             | -           | -                   | -           | -            | -                   |   |  |
|                     |                    |                   |             |                |               |             |                     |             |              |                     |   |  |
|                     |                    | <u>6/08</u>       | <u>2/08</u> | 12/07          | <u>10/07</u>  | <u>3/07</u> |                     |             |              |                     |   |  |
|                     |                    | 23                | 26          | 34             | 40            | 48          |                     |             |              |                     |   |  |
|                     |                    | 23                | 20          | 16             | 11            | 9           |                     |             |              |                     |   |  |
|                     |                    | 54                | 54          | 50             | 49            | 43          |                     |             |              |                     |   |  |

<sup>+</sup> Results are among registered voters.

<sup>&</sup>lt;sup>1</sup>Results shown among respondents who own their home, consisting of 75% in 12/19, 75% in 9/19, 73% in 5/19, 73% in 3/19, 79% in 12/18, 72% in 6/18, 77% in 3/18, 74% in 12/17, 74% in 9/17, 72% in 6/17, 71% in 4/17, 70% in 12/16, 78% in 10/16, 80% in 6/16, 76% in 3/16, 70% in 12/16, 78% in 10/16, 80% in 6/16, 76% in 3/16, 70% in 12/15, 74% in 6/15, 71% in 3/15, 83% in 11-12/14, 72% in 9/14, 80% in 6/14, 77% in 3/14, 76% in 12/13,78% in 9/13, 77% in 3/15, 74% in 11/12, 77% in 9/12, 76% in 5/12, 77% in 3/12, 77% in 11/11, 75% in 6/11, 78% in 3/11, 80% in 12/10, 83% in 10/10, 84% in 12/09, 77% in 12/08, 85% in 9/08, 86% in 6/08, 81% in 2/08, 82% in 12/07, 82% in 10/07, and 84% in 3/07.

Do you have money invested in the stock market or mutual funds, including IRAs and 401(k)s? (IF RESPONDENT SAYS "YES," ASK:) And is the value of these investments above or below fifty thousand

| Yes, Have Money invested Above \$50,000 Below \$50,000 Not sure how much No, no money invested Not sure/refused | 12/19<br>56<br>30<br>21<br>5<br>41<br>3       | 9/19<br>53<br>29<br>17<br>7<br>45<br>2           | 5/19<br><b>52</b><br>27<br>18<br>7<br>45<br>3 | 3/19<br>54<br>26<br>21<br>7<br>44<br>2         | 12/18<br>53<br>29<br>18<br>6<br>44<br>3       | 10/18+<br>62<br>31<br>23<br>8<br>36<br>2       | 6/18<br><b>56</b><br>30<br>19<br>7<br>42<br>2 | 3/18<br>58<br>30<br>22<br>6<br>40<br>2                | 12/17<br><b>54</b><br>32<br>18<br>4<br>45<br>1   | 9/17<br><b>54</b><br>29<br>18<br>7<br>44<br>2 | [275] |
|---|---|--|---|--|---|--|---|---|--|---|-------|
|   |   | 6/17<br>53<br>32<br>16<br>5<br>45<br>2           | 4/17<br><b>53</b><br>31<br>16<br>6<br>45<br>2 | 12/16<br><b>50</b><br>26<br>19<br>5<br>48<br>2 | 10/16+<br>61<br>34<br>19<br>8<br>37<br>2      | 6/16+<br><b>59</b><br>31<br>21<br>7<br>38<br>3 | 3/16<br>53<br>31<br>16<br>6<br>45<br>2        | 11-<br>12/15<br><b>54</b><br>28<br>19<br>7<br>44<br>2 | 10/15<br><b>54</b><br>30<br>18<br>6<br>43<br>3   | 6/15<br>47<br>26<br>15<br>6<br>49<br>4        |       |
|   | 3/15<br>49<br>26<br>17<br>6<br>49<br>2        | 11-<br>12/14<br><b>51</b><br>24<br>18<br>9<br>47 | 9/14<br><b>49</b><br>25<br>18<br>6<br>49<br>2 | 6/14<br>49<br>28<br>16<br>5<br>49              | 3/14<br><b>52</b><br>29<br>18<br>5<br>47      | 12/13<br>53<br>28<br>20<br>5<br>46<br>1        | 9/13<br><b>51</b><br>28<br>17<br>6<br>47<br>2 | 6/13<br><b>48</b><br>26<br>16<br>6<br>50<br>2         | 3/13<br><b>55</b><br>29<br>20<br>6<br>43<br>2    | 11/12<br>51<br>25<br>21<br>5<br>47<br>2       |       |
|   | 9/12<br><b>52</b><br>28<br>19<br>5<br>46<br>2 | 5/12<br>52<br>26<br>21<br>5<br>46<br>2           | 3/12<br>49<br>24<br>19<br>6<br>49<br>2        | 11/11<br>51<br>27<br>19<br>5<br>47<br>2        | 6/11<br><b>52</b><br>29<br>19<br>4<br>46<br>2 | 3/11<br>46<br>25<br>21<br>NA<br>47<br>7        | 12/10<br>47<br>27<br>20<br>NA<br>45<br>8      | 10/10<br><b>45</b><br>20<br>25<br>NA<br>44<br>11      | 12/09<br><b>46</b><br>21<br>25<br>NA<br>42<br>12 | 12/08<br>50<br>22<br>28<br>NA<br>42<br>8      |       |

<sup>+</sup> Results are among registered voters.

13ab. In your opinion, would you say this is a good time or a bad time to be investing in the stock market? (IF RESPONDENT SAYS "GOOD TIME" OR "BAD TIME," ASK:) Would you say it is a very (good time/bad time) or just a somewhat (good time/bad time)?

| Very good time                 | 12/19<br>16<br>29<br>19<br>6<br>30 | 9/19<br>11<br>24<br>26<br>10<br>29 | 5/19<br>14<br>27<br>24<br>8<br>27 | 3/19<br>15<br>26<br>22<br>8<br>29 | 12/18<br>11<br>27<br>26<br>10<br>26 | 10/18+<br>22<br>29<br>19<br>6 | 6/18<br>15<br>27<br>21<br>6<br>31 | 3/18<br>16<br>25<br>21<br>9 | 12/17<br>20<br>30<br>23<br>6<br>21 | 9/17<br>13<br>29<br>22<br>7<br>29 | [27 |
|--------------------------------|------------------------------------|------------------------------------|-----------------------------------|-----------------------------------|-------------------------------------|-------------------------------|-----------------------------------|-----------------------------|------------------------------------|-----------------------------------|-----|
| Not sure  Total Good Time      | 45                                 | 35                                 | 41                                | 41                                | 38                                  | 51                            | 42                                | 41                          | 50                                 | 42                                |     |
| Total Bad Time                 | 25                                 | 36                                 | 32                                | 30                                | 36                                  | 25                            | 27                                | 30                          | 29                                 | 29                                |     |
|                                |                                    |                                    |                                   |                                   |                                     |                               | 11-                               |                             |                                    |                                   |     |
|                                | <u>6/17</u>                        | <u>4/17</u>                        | <u>12/16</u>                      | <u>10/16</u> +                    | <u>6/16</u> +                       | <u>3/16</u>                   | <u>12/15</u>                      | <u>10/15</u>                | <u>6/15</u>                        | <u>3/15</u>                       |     |
|                                | 14                                 | 12                                 | 11                                | 6                                 | 6                                   | 4                             | 5                                 | 5                           | 8                                  | 9                                 |     |
|                                | 30<br>22                           | 35<br>20                           | 29<br>23                          | 24<br>27                          | 26<br>27                            | 27<br>33                      | 32<br>26                          | 28<br>31                    | 31<br>25                           | 30<br>25                          |     |
|                                | 9                                  | 8                                  | 11                                | 13                                | 13                                  | 12                            | 11                                | 15                          | 9                                  | 9                                 |     |
|                                | 25                                 | 25                                 | 26                                | 30                                | 28                                  | 24                            | 26                                | 21                          | 27                                 | 27                                |     |
| Total Good Time                | 44                                 | 47                                 | 40                                | 30                                | 32                                  | 31                            | 37                                | 33                          | 39                                 | 39                                |     |
| Total Bad Time                 | 31                                 | 28                                 | 34                                | 40                                | 40                                  | 45                            | 37                                | 46                          | 34                                 | 34                                |     |
|                                | 11-                                |                                    |                                   |                                   |                                     |                               |                                   |                             |                                    |                                   |     |
|                                | 12/14                              | 9/14                               | 6/14                              | 3/14                              | 12/13                               | 9/13                          | 6/13                              | 3/13                        | 11/12                              | 9/12                              |     |
|                                | 12                                 | 7                                  | 9                                 | 10                                | 9                                   | 8                             | 10                                | 9                           | 7                                  | 7                                 |     |
|                                | 29                                 | 24                                 | 27                                | 29                                | 29                                  | 30                            | 26                                | 31                          | 24                                 | 23                                |     |
|                                | 22                                 | 29                                 | 26                                | 25                                | 27                                  | 26                            | 23                                | 26                          | 30                                 | 30                                |     |
|                                | 8                                  | 11                                 | 13                                | 14                                | 12                                  | 13                            | 15                                | 13                          | 17                                 | 18                                |     |
|                                | 29                                 | 29                                 | 25                                | 22                                | 23                                  | 23                            | 26                                | 21                          | 22                                 | 22                                |     |
| Total Good Time Total Bad Time | 41<br>30                           | 31<br>40                           | 36<br>39                          | 39<br>39                          | 38<br>39                            | 38<br><b>39</b>               | 36<br><b>38</b>                   | 40<br><b>39</b>             | 31<br>47                           | 30<br>48                          |     |
| Total Bau Tille                | 30                                 | 40                                 | 39                                | 39                                | 39                                  | 39                            | 30                                | 39                          | 41                                 | 40                                |     |
|                                | 5/12                               | 3/12                               | 11/11                             | 6/11                              | <u>3/11</u>                         | 12/10                         | 10/10                             | 12/09                       | 12/08                              | 10/07                             |     |
|                                | 4                                  | 7                                  | 7                                 | 7                                 | 8                                   | 7                             | 6                                 | 12                          | 15                                 | 13                                |     |
|                                | 26                                 | 24                                 | 22                                | 24                                | 27                                  | 28                            | 31                                | 29                          | 23                                 | 36                                |     |
|                                | 33                                 | 33                                 | 31                                | 33                                | 31                                  | 31                            | 31                                | 24                          | 22                                 | 18                                |     |
|                                | 19<br>19                           | 16<br>20                           | 22<br>18                          | 17<br>10                          | 15<br>19                            | 15<br>19                      | 20<br>12                          | 24<br>11                    | 30<br>10                           | 9<br>24                           |     |
| Tatal Cand Time                | 18                                 |                                    |                                   | 19                                |                                     |                               |                                   |                             |                                    |                                   |     |
| Total Good Time Total Bad Time | 30<br>52                           | 31<br>49                           | 29<br>53                          | 31<br>50                          | 35<br>46                            | 35<br>46                      | 37<br>51                          | 41<br>48                    | 38<br>52                           | 49<br>27                          |     |
|                                | ~-                                 |                                    |                                   |                                   | . •                                 | . •                           | ٠.                                | . •                         | <b>-</b>                           |                                   |     |

<sup>+</sup> Results are among registered voters.

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14a. Now thinking about 2019, were there important and real indications the economy improved a lot, somewhat, only a little, or not at all?

|                                | <u>12/19</u> | <u>1/16</u> +12 | <u>1/15</u> 1 | <u>1/13</u> 1 | <u>1/12</u> 1 | <u>1/11</u> 1 |       |
|--------------------------------|--------------|-----------------|---------------|---------------|---------------|---------------|-------|
| A lot                          | 22           | 15              | 13            | 7             | 6             | 4             | [279] |
| Somewhat                       | 26           | 31              | 37            | 35            | 26            | 31            |       |
| Only a little                  | 20           | 26              | 30            | 32            | 36            | 37            |       |
| Not at all                     | 22           | 28              | 19            | 25            | 31            | 28            |       |
| Not sure                       | 10           | -               | 1             | 1             | 1             | -             |       |
| Total A Lot/Somewhat           | 48           | 46              | 50            | 42            | 32            | 35            |       |
| Total Only A Little/Not At All | 42           | 54              | 49            | 57            | 67            | 65            |       |

<sup>&</sup>lt;sup>1</sup> Comparative data comes from a survey conducted by Hart/Public Opinion Strategies for NBC News and *The Wall Street Journal*.

14b. In looking at 2020, do you think that it will be a time of economic expansion for you and your family and an opportunity to move ahead, or do you think that it will be a time to hold back and save because harder times are ahead?

|                                | 12/19 | 1/16+12 | 1/13 <sup>1</sup> | 1/08 <sup>1</sup> | 12/05 <sup>1</sup> | 1/05 <sup>1</sup> | 3/01 <sup>1</sup> | 1/01 <sup>1</sup> | 12/98 <sup>1</sup> |       |
|--------------------------------|-------|---------|-------------------|-------------------|--------------------|-------------------|-------------------|-------------------|--------------------|-------|
| Time of expansion/opportunity  | 35    | 32      | 34                | 19                | 29                 | 40                | 32                | 29                | 32                 | [280] |
| Time to hold back/harder times |       |         |                   |                   |                    |                   |                   |                   |                    |       |
| ahead                          | 52    | 58      | 60                | 70                | 60                 | 51                | 56                | 60                | 57                 |       |
| Some of both (VOL)             | NA    | 4       | 2                 | 7                 | 8                  | 6                 | 7                 | 7                 | 5                  |       |
| Not sure                       | 13    | 6       | 4                 | 4                 | 3                  | 3                 | 5                 | 4                 | 6                  |       |

<sup>&</sup>lt;sup>1</sup> Comparative data comes from a survey conducted by Hart/Public Opinion Strategies for NBC News and *The Wall Street Journal*.

15. When it comes to the amount of personal debt that you have--such as credit cards, car loans, student loans, doctors and hospital bills, and home mortgages--would you say that you have a lot of debt, some debt, not much debt, or no debt at all?

|                               | 12/19 | 12/13 | <u>11/12</u> | 6/08 | 2/08 |       |
|-------------------------------|-------|-------|--------------|------|------|-------|
| A lot of debt                 | 13    | 16    | 14           | 19   | 16   | [308] |
| Some debt                     | 30    | 34    | 33           | 31   | 30   |       |
| Not much debt                 | 27    | 27    | 27           | 26   | 28   |       |
| No debt at all                | 27    | 21    | 25           | 22   | 24   |       |
| Not sure                      | 3     | 2     | 1            | 2    | 2    |       |
| Total A Lot/Some Debt         | 43    | 50    | 47           | 50   | 46   |       |
| Total Not Much/No Debt At All | 54    | 48    | 52           | 48   | 52   |       |

<sup>&</sup>lt;sup>2</sup> In January 2016 the item was phrased, "Now thinking about 2016, ...?"

<sup>+</sup> Results shown reflect responses among registered voters.

<sup>&</sup>lt;sup>2</sup> In January 2016 the item was phrased, "In looking at 2016, ...?"

<sup>+</sup> Results shown reflect responses among registered voters.

#### Now I have a few more questions for you about shopping.

16a. How much shopping do you do online--a lot, a fair amount, just some, very little, or none at all?

|                               |       |              |       |       |       | 11-   |      |       |
|-------------------------------|-------|--------------|-------|-------|-------|-------|------|-------|
|                               | 12/19 |              | 12/18 | 12/17 | 12/16 | 12/15 | 9/14 |       |
| A lot of shopping             | 17    |              | 19    | 18    | 19    | 15    | 9    | [309] |
| A fair amount of shopping     | 21    | CONTINUE     | 22    | 23    | 22    | 21    | 13   |       |
| Just some shopping            | 19    |              | 17    | 21    | 17    | 17    | 18   |       |
| Very little shopping          | 24    |              | 20    | 20    | 20    | 26    | 32   |       |
| No shopping at all            | 17    | Skip to Q.17 | 21    | 18    | 21    | 21    | 28   |       |
| Not sure                      | 2     |              | 1     | -     | 1     | -     | -    |       |
| Total A Lot/Fair Amount       | 38    |              | 41    | 41    | 41    | 36    | 22   |       |
| Total Very Little/None At All | 41    |              | 41    | 38    | 41    | 47    | 60   |       |
|                               |       |              | 12/13 | 11/12 | 11/11 | 12/10 |      |       |
|                               |       |              | 13    | 10    | 11    | 10    |      |       |
|                               |       |              | 20    | 18    | 16    | 15    |      |       |
|                               |       |              | 19    | 15    | 17    | 16    |      |       |
|                               |       |              | 26    | 25    | 24    | 26    |      |       |
|                               |       |              | 22    | 32    | 32    | 33    |      |       |
|                               |       |              | -     | -     | -     | -     |      |       |
| Total A Lot/Fair Amount       |       |              | 33    | 28    | 27    | 25    |      |       |
| Total Very Little/None At All |       |              | 48    | 57    | 56    | 59    |      |       |

# (ASK ONLY OF RESPONDENTS WHO SAY "A LOT," "A FAIR AMOUNT," "JUST SOME," OR "VERY LITTLE" IN Q.16a.)

16b. And how much of your online shopping is done on a mobile device, such as a cell phone or tablet--all of it, most of it, just some of it, very little of it, or none of it?

|                             |              | All A        | dults |       |       | All O<br>Shoppers | nline<br>s (Q.16a) |              |       |
|-----------------------------|--------------|--------------|-------|-------|-------|-------------------|--------------------|--------------|-------|
|                             | <u>12/19</u> | <u>12/18</u> | 12/17 | 12/16 | 12/19 | 12/18             | 12/17              | <u>12/16</u> |       |
| All of it                   | 20           | 18           | 18    | 13    | 25    | 24                | 22                 | 17           | [310] |
| Most of it                  | 17           | 18           | 14    | 11    | 21    | 22                | 17                 | 13           |       |
| Just some of it             | 14           | 14           | 13    | 16    | 17    | 18                | 16                 | 20           |       |
| Very little of it           | 12           | 12           | 15    | 13    | 14    | 15                | 18                 | 17           |       |
| None of it                  | 18           | 16           | 22    | 26    | 22    | 21                | 27                 | 33           |       |
| Not sure                    | 1            | -            | -     | -     | 1     | -                 | -                  | -            |       |
| Non-online shoppers (Q.16a) | 18           | 22           | 18    | 21    | NA    | NA                | NA                 | NA           |       |
| Total All/Most              | 37           | 36           | 32    | 24    | 46    | 46                | 39                 | 30           |       |
| Total Very Little/None      | 30           | 28           | 37    | 39    | 36    | 36                | 45                 | 50           |       |

#### Changing topics again...

17. Earlier this year there was an increase in the tax, or tariff, on many business and consumer products imported from China, including certain types of electronics, food, clothing, tools, and housewares. With that tariff in mind, which of the following things do you consider to be more important? Do you think it is more important to...?

| Use tariffs to try to get China to change its unfair trade practices, even if this | 40 | [0.44] |
|--|----|--------|
| means higher prices for U.S. consumers   | 46 | [311]  |
| Get rid of tariffs to bring down prices for U.S. consumers, even if this means     |    |        |
| allowing China to continue its unfair trade practices                              | 31 |        |
| Not sure   | 23 |        |

#### Getting to the end of the survey...

18ab. Do you think Congress should impeach Donald Trump and remove him from office, or not? Is your mind made up that Congress (should/should not) impeach Donald Trump and remove him from office, or is your mind not made up?

| Should impeach/remove from officemind is made up         | 40 | [314] |
|--|----|-------|
| Should impeach/remove from officemind is not made up     | 4  |       |
| Should not impeach/remove from officemind is not made up | 6  |       |
| Should not impeach/remove from officemind is made up     | 39 |       |
| Not sure   | 11 |       |
| Total Should Impeach                                     | 44 |       |
| Total Should Not Impeach                                 | 45 |       |

| CNBC AAES 3rd Quarter Trend<br>September 2019 <sup>1</sup> |    |
|--|----|
| Yes, Should Hold Impeachment Hearings                      |    |
| Feel strongly  | 39 |
| Do not feel strongly                                       | 5  |
| No, Should Not Hold Impeachment Hearings                   |    |
| Do not feel strongly                                       | 8  |
| Feel strongly  | 39 |
| Not sure   | 9  |
| Total Yes  | 44 |
| Total No   | 47 |

<sup>&</sup>lt;sup>1</sup> In September 2019 the question was phrased, "Do you believe that Congress should hold impeachment hearings to remove Donald Trump from office, or not? **(IF RESPONDENT SAYS "YES" OR "NO," ASK:)** Do you feel strongly about that, or do you not feel strongly?"

| NBC/WSJ Trend<br>December 2017 <sup>2</sup> |    |
|---|----|
| Yes, hold hearing                           | 41 |
| No, no hold hearing                         | 54 |
| Not sure                                    | 5  |

<sup>&</sup>lt;sup>2</sup> Comparative data comes from a survey conducted by Hart/Public Opinion Strategies for NBC News and *The Wall Street Journal*.

19ab. When it comes to holiday and Christmas music in stores this time of year, would you say that you...?

| Love it                                  | 26 | [317] |
|--|----|-------|
| Like it                                  | 35 |       |
| Dislike it                               | 5  |       |
| Hate it                                  | 3  |       |
| Have no opinion about it                 | 26 |       |
| Does not apply/do not go to stores (VOL) | 2  |       |
| Not sure                                 | 3  |       |
| Total Love It/Like It                    | 61 |       |
| Total Dislike It/Hate It                 | 8  |       |

### FACTUALS: Now I am going to ask you a few questions for statistical purposes only.

| F1a. | A lot of people are unable to get out and vote for many reasons. Did you happen to vote in the 2016 election |
|------|--|
|      | for president?   |

| Yes, voted       | 83 | CONTINUE      | [318] |
|------------------|----|---------------|-------|
| No, did not vote | 15 | Skip to Q.F1c |       |
| Not sure         | 2  |               |       |

F1bc. For whom did you vote in the 2016 election for president--Hillary Clinton, Donald Trump, Gary Johnson, Jill Stein, or someone else? (IF RESPONDENT SAYS "NO, DID NOT VOTE" OR "NOT SURE," ASK:) Even though you did not vote in the election, which candidate did you support and want to win--Hillary Clinton, Donald Trump, Gary Johnson, or Jill Stein, or did you not support any of them?

| Voted for/supported Hillary Clinton | 34 | [321] |
|-------------------------------------|----|-------|
| Voted for/supported Donald Trump    | 34 |       |
| Voted for/supported Gary Johnson    | 5  |       |
| Voted for/supported Jill Stein      | 2  |       |
| Did not vote/did not support any    | 8  |       |
| Not sure                            | 17 |       |

F2. What is the last grade that you completed in school?

| Some high school   |
|--|
| Some college, no degree20Vocational training/2-year college84-year college/bachelor's degree22Some postgraduate work, no degree22 or 3 years' postgraduate work/master's degree9 |
| Vocational training/2-year college84-year college/bachelor's degree22Some postgraduate work, no degree22 or 3 years' postgraduate work/master's degree9                          |
| Vocational training/2-year college84-year college/bachelor's degree22Some postgraduate work, no degree22 or 3 years' postgraduate work/master's degree9                          |
| Some postgraduate work, no degree  |
| 2 or 3 years' postgraduate work/master's degree 9  |
|  |
|  |
| Doctoral/law degree  |
| Not sure/refused 2   |

F3. Thinking about your general approach to issues, do you consider yourself to be liberal, moderate, or conservative? (IF RESPONDENT SAYS "LIBERAL" OR "CONSERVATIVE," ASK:) Do you consider yourself to be very (liberal/conservative) or somewhat (liberal/conservative)?

| Very liberal          | 10 | [326] |
|-----------------------|----|-------|
| Somewhat liberal      | 13 |       |
| Moderate              | 35 |       |
| Somewhat conservative | 18 |       |
| Very conservative     | 14 |       |
| Not sure              | 10 |       |
| Total Liberal         | 23 |       |
| Total Conservative    | 32 |       |

F4. If you added together the yearly income of all the members of your family who were living at home last year, what would the total be? I'm going to read some income ranges, please stop me when I reach the range for your family--less than ten thousand dollars, between ten thousand dollars and twenty thousand dollars, between twenty thousand dollars and fifty thousand dollars, between fifty thousand dollars and fifty thousand dollars, between fifty thousand dollars and seventy-five thousand dollars, between seventy-five thousand dollars and one hundred thousand dollars, between one hundred thousand dollars and two hundred thousand dollars, or more than two hundred thousand dollars?

| Less than \$10,000              | 6  | [327-328] |
|---------------------------------|----|-----------|
| Between \$10,000 and \$20,000   | 8  |           |
| Between \$20,000 and \$30,000   | 8  |           |
| Between \$30,000 and \$40,000   | 14 |           |
| Between \$40,000 and \$50,000   | 6  |           |
| Between \$50,000 and \$75,000   | 13 |           |
| Between \$75,000 and \$100,000  | 13 |           |
| Between \$100,000 and \$200,000 | 15 |           |
| More than \$200,000             | 5  |           |
| Not sure/refused                | 12 |           |

F5. How would you describe your economic circumstances—poor, working class, middle class, upper-middle class, or well-to-do?

| Poor                          | 7       | [329] |
|-------------------------------|---------|-------|
| Working class                 | 25      |       |
| Middle class                  |         |       |
| Upper-middle class            | 13      |       |
| Well-to-do                    | 2       |       |
| Not sure                      | 5       |       |
| Upper-middle class Well-to-do | 13<br>2 |       |